

Water Assistance in Schuylkill County

PA American Water

Aqua

Customer Assistance Program - H2O Program

Eligibility:

- Income at/below 150% of the poverty level

Benefit:

- 80% service charge discount (approximately \$12/month)

Apply: 888-282-6816 (Dollar Energy Fund – ask for discount program)

Hardship Fund Program/ Dollar Energy Fund

Eligibility:

- Income at/below 200% of the poverty level
- Demonstrated sincere payment effort

Benefit:

- Up to \$500 grant

Apply: 888-282-6816

Wastewater Service Assistance

Eligibility:

- Income at/below 150% of the poverty level
- Demonstrated sincere payment effort

Benefit:

- Up to \$500 grant
- 20% discount on the total wastewater charges

Apply: 888-282-6816

Customer Assistance Program - Helping Hand

Eligibility:

- Income at/below 200% of the poverty level
- Account is more than 21 days past due
- At least \$110 in unpaid water bills

Benefits:

- Fixed monthly payment
- No reconnection fee
- Water conservation kit
- Leak detection tablets and tips on detecting and fixing leaks
- Low-flow shower head
- Faucet aerators
- Arrearage forgiveness of \$25 for each on time, in full payment
- Hardship fund for customers suffering a "unique" or "severe" hardship

Apply: 877-987-2782

